

## Applying Quality Management In Healthcare Third Edition

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Improving and enhancing the quality or value of management facilitates effective patient outcome. In terms of the total quality management, the expansion of knowledge and technology becomes common basis whereas health care system and management performs higher in acceptable levels for ensuring the safety of the patient and meeting their needs.

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Total Quality Management (TQM) in Healthcare. Total Quality Management (TQM) Total Quality Management (TQM) may have been the first quality oriented philosophy to transition into healthcare. TQM is based on three principles: continuous quality improvement (CQI), customer focus, and teamwork.

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Quality management in health care ensures that patients receive an excellent provision of care. Health care organizations such as medical clinics and hospitals are responsible for performing this function to show their due diligence to taking optimal care of their patients.

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Quality management has become an important issue in healthcare organizations (hospitals) during the last couple of decades. The increased attention to quality is due to governmental regulations, influence of customers, and hospital management initiatives.

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Healthcare organizations can change this wasteful trajectory by applying quality improvement methods to improve their processes. Since healthcare is complex, many in the industry believe that the controls and standardization suggested by quality improvement methods are difficult for the industry to adopt.